



AS-RO-75 Reverse Osmosis Water Filter 1-Year Limited Warranty

What is covered: This Warranty covers defects in materials or workmanship in manufacturing of your Austin Springs Reverse Osmosis Water Filter System, except as provided below.

For how long: This warranty runs for 12 months from the date of purchase by a consumer "Warranty Period".

What is not covered: This warranty does not cover filter cartridges and any systems that were not installed in compliance with the instructions or that have been abused or operated incorrectly. It also does not cover the following:

- Incidental or consequential damages caused by a failure of the product.
- Clogging, as replacement of the pre-filter cartridge is the purchaser's responsibility.
- Damage from use of non-potable water supplies.
- Labor costs to install or replace the system or filters.
- Damage caused by fire, flood or acts of God.

This warranty is voided if the product is used with parts that are not genuine Austin Springs parts. This includes, but is not limited to: replacement filters, faucets, and diverter valves.

What Austin Springs will do: We will replace the defective part of the covered product, or if necessary, the product and send it to you with installation instructions for a licensed plumber.

How to get service: To receive service under this Warranty, you must contact Austin Springs at 866-238-5855 or warranty@AustinSprings.com within the Warranty Period to describe the problem to a customer service representative who will verify that the product is under warranty and determine whether a part or the system will be replaced and whether you must send back the defective part at our cost. If so, we will send you a return shipping label. You will be required to provide a proof of purchase (unless you have sent us a Warranty Card). We will send you the replacement part or system at no cost to you.

How state law applies: This warranty gives you specific rights and you may have other rights which vary from state to state.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Warranty card: Warranty registration is not required for coverage under the Austin Springs Limited Warranty. But if you complete and return the Warranty Card shown below, we will have a record of your purchase and you will not be required to produce a proof of purchase for a warranty claim.

The image shows a 'Warranty Registration' card for Aquasana. The card is titled 'Aquasana Warranty Registration' and includes a 'Please print clearly' instruction. It has several fields for personal information: Name, Address, City, Phone, Model #1, Model #2, Date of Purchase/Delivery, and Email. There is also a checkbox for 'I am a retailer, self-installer'.

Corporate Headquarters

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Manufacturing & Distribution

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